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## **Orange County Library System suspends home delivery services**

Library temporarily halts home delivery service following government directive

(March 26, 2020 – Orlando, FL) – The administration of Orange County Library System (OCLS) has announced it has suspended home delivery services as of Thursday afternoon, March 26. The decision was made following Orange County, Florida Government's directive to halt all non-essential services in an effort to prevent the spread of COVID-19.

Customers can check the status of requested materials by logging into their account on ocls.info. If the item is checked out to the cardholder, then it is on route. Regrettably, some materials will not be processed until home delivery service resumes.

While the library regrets having to make this difficult decision, we must do our part in following Orange County, Florida Government's directive to halt all non-essential services and to protect the health and well-being of our staff.

OCLS had previously closed all sixteen location to the public on March 18. The closures will remain in place until further notice.

Customers can continue to request books, DVDs, and other library materials during this time. Materials can be returned at any library location using our book returns. During the closure, library fines will be suspended.

Additionally, OCLS has a wide variety of digital offerings for library cardholders, including ebooks and audiobooks, live online classes, streaming TV and movies, music downloads, databases, digital magazines and more. Online classes will continue to be offered. Visit our

website at <u>ocls.info</u> for more information on how to access these services, or to sign up for a library card online.

The library's administration is taking the spread of COVID-19 very seriously and will continue to monitor the situation as it develops. Service updates will be announced on OCLS social media accounts and at <u>ocls.info.</u>

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